

**Object: Hotel Riu Palace Riviera Maya**

**Organizer: T**

**Location: Playa del Carmen**

**Category: 5.0**

**What awaits you:** The rooms, restaurants and bars as well as an extended pool area and a **new wellness center** invite you to a **wonderful pampering holiday** - arrive, switch off, relax!

**Location: Location** Playa del Carmen

**Location & Surroundings** Directly on the gorgeous white sandy beach of the urbanization Playacar. The town of Playa del Carmen with various entertainment and shopping facilities is about 2 km away. It is around 60 km to Cancún Airport. Transfer time: approx. 70 minutes.

### **Position**

- first beach location
- Beach: sand, gently sloping, loungers: without charge

### **Distances:**

- Cancún airport approx. 60 km
- beach direct
- next place Playa del Carmen about 2 km

### **Your accommodation offers:**

- City tax/eco tax/tourist tax payable locally
- Reception: 24 hours, languages: English, Spanish, money exchange possible
- lift
- Garden, sun terrace
- pools: 5
- Pool: couches: without fee, sun screens: without fee
- Children's pool: outdoor, water slide
- "Pool with swim-up bar (swim up from 18 years)" pool: outdoor, loungers: no charge, parasols: no charge
- Pool: outdoor, loungers: free of charge, parasols: free of charge
- Pool: outdoor, loungers: free of charge, parasols: free of charge
- Bath towels: free of charge
- Souvenir shop, boutique, hairdresser
- Internet: WLAN/WiFi, in the entire hotel (facility): free of charge
- Internet terminal: without charge
- Laundry service: for a fee
- Payment methods: TUI Card / VISA, MasterCard, American Express
- pets are not allowed
- Parking: parking lot (subject to availability)
- Number of buildings: 1, floors: 3, rooms: 460, outbuildings: 1
- Country category: 5 stars

## **Your accommodation offers the following catering options:**

- All inclusive: breakfast, late riser breakfast, lunch, dinner, snacks, cakes/pastries, selected non-alcoholic drinks: 24 hours, selected national alcoholic drinks: 24 hours, selected international alcoholic drinks: 24 hours, coffee/tea in the afternoon, AI bracelet mandatory

## **Description of the catering offers:**

- Breakfast: Buffet
- late riser breakfast
- Lunch: buffet
- Dinner: buffet, a la carte
- Snacks: 24 hours, included with all inclusive, cakes/pastries, included with all inclusive
- Restaurants: 6
  
- Main restaurant "Don Rafael": cuisine: international, vegetarian dishes, buffet, show cooking, without charge, with terrace, high chair
- Restaurant "Chilis/Steakhouse": cuisine: international, grilled dishes, buffet, à la carte, reservation not necessary, no fee, by the pool, appropriate clothing desired
- Specialty restaurant "Krystal (Fusion)": à la carte, reservation not necessary, no charge, appropriate clothing desired
- Specialty Restaurant "Yashima": Cuisine: Japanese, à la carte, no charge, appropriate clothing desired
- Restaurant "Agave": Cuisine: Mexican, à la carte, reservation not necessary, no charge, appropriate clothing desired
- Specialty restaurant "Il Portico": Cuisine: Italian, à la carte, no charge, appropriate clothing desired
- Bars & more: 6
- Lobby bar "Daiquiri": 10:30 a.m. - 00:00 a.m., free of charge
- Pool bar outdoor "Cancun & Swim Up Bar (Swim Up from 18 years)": 10:00 a.m. - 6:00 p.m., free of charge
- Bar "Lounge 24": 24 hours, free of charge
- Patisserie "Capuchino": free of charge
- "Lirico" lounge bar
- Snack Bar "Grill Pepe's Food"
  
- Restaurant "Chilis": snack restaurant (buffet) at lunchtime, steakhouse (à la carte) in the evening

## **Sport & fitness: water sports without charge**

- surfing
- catamaran
- snorkeling
- Kayak, pedal boat

## **For a fee (some external services)**

- Diving: for a fee, third-party providers, PADI diving school: third-party providers
- Jet ski: third party

## **Sport & fitness without charge**

- Fitness room: from 18 years
- beach volleyball

## **Wellness:**

- steam bath

## **For a fee (some external services)**

- "Renova Spa" wellness area/spa: daily 8:00 a.m. - 8:00 p.m., third-party providers, treatment rooms: 5
- Massages: classic massage, lomi massage, hot stone massage, shiatsu massage
- Beauty/cosmetic centre: third-party providers, beauty/cosmetic treatments: anti-aging: third-party providers, facial treatment, manicure, pedicure

## **Entertainment:**

- animation & entertainment
- Animation for adults: every day
- Fitness animation: daily
- shows
- Live band/music

## **For children: For families**

- Children's pool: outdoor, water slide

## **BABIES**

- Babysitting service: for a fee
- highchair

## **CHILDREN**

- Children's club/mini club: from 4 years to 12 years, every day

## **This is how you live:**

- Junior Suite Standard (JSX1), junior suite, approx. 35 m<sup>2</sup>, total number of rooms in this room type: 1, layout as follows: combined living room/bedroom, cot: free of charge, request necessary, air conditioning: centrally controlled, safe: free of charge, ceiling fan, drinks dispenser, seating area, sofa, iron, ironing board, coffee machine, minibar: free of charge, telephone, Internet: WLAN/WiFi: free of charge, TV: flat screen, satellite TV, room service: 24 hours, free of charge, separate shower, Bathtub, toilet, hair dryer, balcony or terrace: with seating
- Junior Suite Courtyard (JSX2), junior suite, courtyard view, approx. 35 m<sup>2</sup>, total number of rooms in this room type: 1, layout as follows: combined living room/bedroom, cot: free of charge, request necessary, air conditioning: centrally controlled, safe: free of charge, ceiling fan, drinks dispenser, seating area, sofa, iron, ironing board, coffee machine, minibar: free of charge, telephone, Internet: WLAN/WiFi: free of charge, TV: flat screen, satellite TV, room service: 24 hours, free of charge, separate Shower, bathtub, toilet, hair dryer, balcony or terrace: with seating
- Suite (JSX3), suite, garden view, approx. 66 m<sup>2</sup>, total number of rooms in this room type: 1, layout as follows: combined living/bedroom, 1 king size bed (200x200cm), cot: request necessary, air conditioning: centrally controlled, Safe: free of charge, ceiling fan, drinks dispenser, sofa, iron, ironing board, coffee machine, minibar: free of charge, telephone, Internet: WLAN/WiFi: free of charge, TV: flat screen,

satellite TV, room service: 24 hours, free of charge, separate shower, bathtub, toilet, bathrobe, hair dryer, balcony or terrace: with seating

- Junior Suite Standard Handicapped (JSX5), junior suite, approx. 37 m<sup>2</sup>, total number of rooms in this room type: 1, layout as follows: combined living/bedroom, 2 single beds (125x200cm), cot: free of charge, request necessary, air conditioning: Centrally controlled, safe: free of charge, ceiling fan, drinks dispenser, seating area, sofa, iron, ironing board, coffee machine, minibar: free of charge, telephone, Internet: WLAN/WiFi: free of charge, TV: flat screen, satellite TV, room service: 24 hours, without fee, shower, toilet, hair dryer, terrace: with seating
- Junior Suite Standard Connecting (JSX6), junior suite, approx. 70 m<sup>2</sup>, total number of rooms in this room type: 2, layout as follows: consisting of 2 double rooms with connecting door, cot: free of charge, request necessary, air conditioning: centrally controlled, safe: free of charge, ceiling fan, drinks dispenser, seating area, sofa, iron, ironing board, coffee machine, minibar: free of charge, telephone, Internet: WLAN/WiFi: free of charge, TV: flat screen, satellite TV, room service: 24 hours, free of charge, separate Shower, bathtub, toilet, 2 bathrooms, hair dryer, balcony or terrace: with seating

### **tourist tax**

- Since October 1st, 2017 an eco-tax has to be paid per room and night:
  - In the amount of 26 MXN Mexican pesos (equivalent to approx. 1.25 EUR).
  - The tax will be charged at check-out and can be paid in cash in EUR/USD or by credit card.

### **Essential characteristics of your hotel: Furnishing**

- City tax/eco tax/tourist tax payable locally
- Pools: 5 (pool: loungers / children's pool / pool: loungers / pool: loungers / pool: loungers)
- Internet: WLAN/WiFi, in the entire hotel (facility): free of charge
- Payment methods: TUI Card / VISA, MasterCard, American Express
- Parking: parking lot (subject to availability)
- Country category: 5 stars

### **Location & Distance**

- Cancún airport approx. 60 km
- beach direct
- next place Playa del Carmen about 2 km
- first beach location
- Beach: sand, gently sloping, loungers

### **to eat and drink**

- Drinks: selected non-alcoholic drinks (included with: All Inclusive), selected national alcoholic drinks (included with: All Inclusive)
- Main restaurant: without charge

!! Opis hotela i sadržaja je informativnog karaktera i podložan je promeni od strane hotela. Za sve važne detalje kontaktirajte naše agente za dodatnu proveru i informacije.